

ITW Residential and Renovation Terms and Conditions of Sale

- 1. Acceptance.** ITW Residential and Renovation, a division of Illinois Tool Works Inc. is herein referred to as “ITW” and the customer purchasing products (“Products”) or services (“Services”) is herein referred to as “Purchaser.” These terms and conditions of sale (“Terms”), any ITW quotation, acknowledgment or invoice and all documents incorporated by specific reference herein or therein (“ITW Documents”) and together with these Terms, the “Agreement”), constitute the complete terms governing the sale of Products and Services. ITW HEREBY REJECTS ANY ADDITIONAL OR DIFFERENT TERMS OR CONDITIONS PROPOSED BY PURCHASER, WHETHER OR NOT CONTAINED IN ANY OF PURCHASER’S BUSINESS FORMS OR IN PURCHASER’S WEBSITE, AND SUCH ADDITIONAL OR DIFFERENT TERMS WILL BE OF NO EFFECT. No site usage agreement or any other click through agreement on a website will have any applicability or binding effect whether or not ITW clicks on an “ok,” “I accept,” or similar acknowledgment. Commencement of any work by ITW or Purchaser's acceptance of delivery of any of the Products or Services will manifest Purchaser's assent to the Agreement. Additional or different terms applicable to a particular sale may only be specified in the body of an ITW Document or expressly agreed to in writing by the parties. In the event of a conflict, the following order of precedence will apply: (a) terms provided to Purchaser by ITW or expressly agreed to in writing and executed by an authorized officer of ITW; (b) ITW Document terms; (c) these Terms. Notwithstanding anything contained in the foregoing to the contrary, if a reference to these Terms is contained in any ITW Document or writing executed by an authorized officer of ITW, these Terms shall take precedence over any conflicting or contrary terms.
- 2. Prices and Payment Terms.** Prices are in U.S. Dollars and are subject to change without notice for any reason. Unless otherwise specified in an ITW policy, the minimum order is \$200 and lead times are as stated by ITW at the time a purchase order is placed. All orders are accepted subject to ITW’s price and back-order policy ([link to back-order policy here](#)) in effect at time of shipment. Prices do not include any sales, use, value-added or other taxes, import duties, license fees or like charges (“Fees”) related to the sale, importation or use of Products or Services, and Purchaser is responsible for those Fees. In addition, if a raw material, component, or service provider raises its prices, or imposes a surcharge on ITW, or if the cost of any of ITW’s inputs into the Products or Services increase, ITW reserves the right to increase prices and/or surcharge Purchaser, and Purchaser agrees to accept such price increase or surcharge until the term of such cost increase or surcharge or until the termination of the contract to which these terms and conditions apply. If Purchaser objects to any price increase (regardless of the amount or cause of such increase), or if Purchaser refuses to provide a new purchase order reflecting such price increase, ITW may, at its option, stop any or all future shipments of Products (regardless of whether such price increase affects or implicates such Products). Unless otherwise set forth in ITW’s invoice, terms of payment are 30 days net from the date of ITW’s invoice. If Purchaser fails to make payment within 30 days after shipment, ITW may: (a) take any actions allowable under law; (b) withhold shipment of any Products or performance of any Services; (c) demand the return of previously shipped goods; (d) institute new payment terms; and/or (e) cancel any purchase orders. In addition, Purchaser agrees to pay interest on overdue invoices at the rate of 1.5% per month, but not higher than the highest rate permitted by law. Purchaser’s inspection rights herein will not affect the payment terms. Under no circumstances will Purchaser have a right of set-off. If Purchaser fails to make any payment as required, including Fees, Purchaser agrees to indemnify ITW for all associated costs and expenses incurred by ITW, including reasonable attorneys’ fees and court costs.
- 3. Credit Approval.** All shipments are subject to approval by ITW’s credit department. ITW may invoice Purchaser and recover for each shipment made pursuant to these Terms as a separate transaction. If, in ITW’s sole judgment, Purchaser’s financial condition is or becomes unsatisfactory, then ITW may, without prejudice to any of its other remedies: (a) defer or decline to make any shipments except upon receipt of satisfactory security or cash payments in advance; and/or (b) terminate any or all of Purchaser’s purchase orders.
- 4. Cancellation or Modification.** ITW may cancel any purchase order or release thereunder or terminate any agreement relating to the purchase of ITW’s Products or Services upon reasonable prior written notice to Purchaser. Once ITW has accepted a warehouse purchase order or begun taking actions with respect to a warehouse purchase order, Purchaser cannot cancel, terminate or modify such purchase order after 4 pm. Central Standard Time, except with ITW’s written consent and subject to ITW’s policies in effect at the time of such cancellation, termination, or modification. Container orders (for nails only) are subject to guideline stated in our Container order policy ([click here](#)). In such event, Purchaser will be liable for cancellation or modification charges and all costs incurred and committed for the order or in connection with the cancellation or modification, as applicable, together with a reasonable allowance for prorated expenses and anticipated profits. If Purchaser nonetheless repudiates the contract or notifies ITW to proceed no further therewith, ITW shall have the right to deliver all finished goods and goods in process, and Purchaser agrees to accept same and pay to ITW the contract price for all finished goods plus reimbursement for ITW’s cost of unfinished goods.
- 5. Inspection / Non-Conforming Shipments.** Purchaser may inspect Products for a period of 15 business days immediately following delivery (“Inspection Period”). During the Inspection Period, Purchaser must notify ITW in writing of any Products that do not conform to the specifications applicable to their sale and afford ITW a reasonable opportunity to inspect such

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Products and cure any nonconformity. If Purchaser fails to provide ITW such written notice of non-conformity within the Inspection Period, Purchaser will be deemed to have accepted the Products. Purchaser may not return any Product without ITW's prior written authorization. Any return authorized by ITW must be in resaleable condition, are at the Purchaser's shipping expense and are subject to a 25% restocking fee. Purchaser will be responsible for all costs associated with returns of Products and will bear the risk of loss or damage to such Products, unless ITW agrees otherwise in writing or determines that the Products do not conform to the Terms. Any variation in quantities shipped over or under those ordered (not to exceed 10%) will constitute compliance with Purchaser's order, and the stated price per item will continue to apply. If a purchase order does not specify quantities, or specifies the quantities as "blanket order", "as released", "as scheduled", "as directed", "subject to Purchaser's production releases" or another similar reference, or if a Purchase Order purports to be a "Requirements Contract" (or something similar) but Seller has not expressly agreed in writing to such requirements obligations, Seller is not obligated to ship any Products beyond the quantity contained in any firm release that has been accepted by Seller, and Seller is not obligated to accept any future orders, Purchase Orders, releases or offers. Unless otherwise agreed in writing, any Purchase Order that purports to be a "Requirements Contract" and has been agreed to in writing by Seller shall be deemed an exclusive contract between Seller and Purchaser.

6. Delivery. ITW anticipates use of common carriers for shipment of Products. The carrier, and not ITW, will bill for freight rates and other shipping charges. Payments for such charges shall be paid by Purchaser directly to the carrier. Unless otherwise agreed to by ITW, all Products will be shipped [FCA ITW's facility (Incoterms 2020)]. Shipping dates are approximate and are based upon prompt receipt of all necessary information from Purchaser. ITW may ship items in a single or multiple shipments. Title to the Products and risk of loss shall pass to Purchaser upon delivery in accordance with the applicable shipping term. Purchaser assumes all risk and liability for loss and use or misuse by third parties who acquire or use the Products illicitly after delivery. Purchaser must notify ITW and the delivering carrier within 15 business days from date of receipt of Products, of any damage or shortage, and afford ITW a reasonable opportunity to inspect the Products. Any loss occasioned by damage or shrinkage in transit will be for Purchaser's account, and claims for such loss must be made solely against the carrier.

7. Limited Product Warranty. ITW provides certain limited warranties solely to, and for the benefit of, the end user of the Products as contained either: (a) on the written warranty statement provided with the Product; and/or (b) on ITW's website [www.itwbrands.com]. No warranty is extended to any distributor pursuant to these Terms. A distributor shall not provide any warranty to an end user other than the limited warranty contained in this Section 7. EXCEPT AS SET FORTH IN THIS SECTION 7, ITW MAKES NO WARRANTY OR REPRESENTATION OF ANY KIND, EXPRESS OR IMPLIED (INCLUDING NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE).

8. Service Warranty. ITW warrants that (a) it will perform Services in a timely, competent and professional manner and in accordance with industry standards; and (b) the Services shall conform to any mutually agreed upon specifications or statements of work. Purchaser's sole remedy, and ITW's sole liability, for a breach of the foregoing warranty is for ITW, at its option, to re-perform the Services or credit Purchaser's account for such Services. Warranties can be found for ITW Products and/or Services on the following brand websites: paslode.com, grkfasteners.com, tapcon.com, teksscrews.com, redheadanchoring.com, backeronrockon.com, ramest.com, easyanchors.com.

9. Limitation of Liability and Remedies. ITW WILL NOT BE LIABLE, AND PURCHASER WAIVES ALL CLAIMS AGAINST ITW, FOR INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, DOWNTIME, RECALL COSTS, LOST PROFITS OR COMMERCIAL LOSSES, WHETHER OR NOT BASED UPON ITW'S NEGLIGENCE OR BREACH OF WARRANTY OR STRICT LIABILITY IN TORT OR ANY OTHER CAUSE OF ACTION. IN NO EVENT WILL ITW'S LIABILITY IN CONNECTION WITH THE AGREEMENT OR SALE OF ITW'S PRODUCTS OR SERVICES EXCEED THE PURCHASE PRICE OF THE SPECIFIC PRODUCTS OR SERVICES AS TO WHICH THE CLAIM IS MADE.

10. Product Use. Purchaser is solely responsible for determining if a Product is fit for a particular purpose and suitable for Purchaser's application. Accordingly, and due to the nature and manner of use of ITW's Products, ITW is not responsible for the results or consequences of use, misuse or application of its Products. All physical properties, statements and recommendations are either based on the tests or experience that ITW believes to be reliable, but they are not guaranteed.

11. Tooling/Molds/Dies. All material, equipment, facilities and special tooling (including but not limited to tools, jigs, dies, fixtures, molds, patterns, special taps, special gauges, special test equipment and manufacturing aids and replacements thereof) used in the manufacture of the Products will remain the property of ITW. Any material, tooling or equipment furnished to ITW by Purchaser will remain the property of Purchaser with title to and right of possession remaining in Purchaser.

12. Ownership of Intellectual Property. All drawings, know-how, designs, specifications, inventions, devices, developments, processes, copyrights and other information or intellectual property disclosed or otherwise provided to

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Purchaser by ITW and all rights therein (collectively, “Intellectual Property”) will remain the property of ITW and will be kept confidential by Purchaser in accordance with these Terms. Purchaser has no claim to, nor ownership interest in, any Intellectual Property, and such information, in whatever form and any copies thereof, shall be promptly returned to ITW upon request from ITW. Purchaser acknowledges that no license or rights of any sort are granted to Purchaser hereunder in respect of any Intellectual Property, other than the limited right to use ITW’s Products or receive the Services purchased from ITW.

13. Use of Trademarks and Trade Names. Purchaser shall not use, directly or indirectly, in whole or in part, ITW’s name, or any other trademark or trade name that is now or may hereafter be owned by ITW (collectively the “Trademarks”), as part of Purchaser’s corporate or business name, or in any way in connection with Purchaser’s business, except in a manner and to the extent authorized herein or otherwise approved by ITW in writing. Purchaser hereby acknowledges ITW’s ownership of the Trademarks and the goodwill associated therewith. Purchaser shall not infringe upon, harm or contest the validity of any Trademarks. Purchaser shall be entitled to use the Trademarks only in connection with the promotion or sale of the Authorized Products pursuant to the terms of the Agreement. Purchaser shall reproduce the Trademarks exactly as specified by ITW. Purchaser shall not use the Trademarks in combination with any other trademarks or names. Purchaser agrees that it will not register or attempt to register any Trademark or any colorable imitation thereof (including any non-English language variation thereof), or use such Trademarks for any products or for any purposes other than those set forth in the Agreement. Purchaser shall not at any time during or after termination of the Agreement use in its business any other trademark that is similar to or in any way resembles the Trademarks so as to be likely to cause deception or confusion with the Trademarks. Purchaser shall provide reasonable cooperation to ITW with respect to any efforts of ITW to protect, defend or enforce its rights to the Trademarks. Should Purchaser cease being an authorized customer of ITW for any reason, Purchaser shall immediately discontinue any formerly permitted use of ITW’s name or the Trademarks.

14. Confidential Information. All information furnished or made available by ITW to Purchaser in connection with the subject matter of the Agreement shall be held in confidence by Purchaser. Purchaser agrees not to use (directly or indirectly), or disclose to others, such information without ITW’s prior written consent. The obligations in this section will not apply to any information that: (a) at the time of disclosure was or thereafter becomes generally available to the public by publication or otherwise through no breach by Purchaser of any obligation herein; (b) Purchaser can show by written records was in Purchaser’s possession prior to disclosure by ITW; or (c) is legally made available to Purchaser by or through a third party having no direct or indirect confidentiality obligation to ITW with respect to such information.

15. Audit. Unless agreed to in writing by an officer of ITW, neither Purchaser nor any Purchaser representative, may examine or audit ITW’s cost accounts, books or records of any kind or any matter, or any other data that ITW, in its sole discretion, considers confidential or proprietary.

16. Infringement and Indemnification. Except as set forth below, ITW agrees to defend and indemnify Purchaser against any claims, costs, damages, liability and expenses resulting from actual patent, trademark or copyright infringement, misappropriation of confidential information, or violation of any other Intellectual Property right, domestic or foreign that may arise from the sale of ITW’s proprietary Product to Purchaser as such pertains to the subject matter of the Agreement (each, a “Claim”); provided, however, (a) Purchaser supplies ITW written notice of such Claim immediately after the Purchaser has notice of such Claim, (b) Purchaser cooperates with ITW in the defense and settlement of such Claim; and (c) Purchaser allows ITW the right to defend and settle such Claim at ITW’s expense. If a suit or claim results in any injunction or order that would prevent ITW from supplying any part or Product falling under the Agreement, or if the result of such a suit or claim would, in the reasonable opinion of ITW, otherwise cause ITW to be unable to supply such parts or Products, ITW may do one or more of the following: (i) secure an appropriate license to permit ITW to continue supplying those parts or Products; (ii) modify the appropriate part or Product so that it becomes non-infringing; (iii) replace the appropriate part or Product with a non-infringing but practically equivalent part or Product; or (iv) if ITW cannot reasonably accomplish the actions specified in subsections (i) – (iii), then in ITW’s sole discretion, ITW may discontinue selling the part or Product without any further liability to Purchaser. Notwithstanding the foregoing, ITW shall have no liability or duty to defend and indemnify Purchaser against any Claim relating to: (1) the use of any part or Product, (2) the combination of any part or Product with any other part or product not supplied by ITW, or (3) any part or Product or process that is designed or specified by Purchaser.

17. ITW Employees. ITW sales and service employees do not have the training or authority to make legal representations or enter into any agreements or execute any Purchaser documents affecting legal responsibilities or waiving legal rights, including those regarding the transfer of intellectual property rights or related to privacy laws. Any such representations, agreements or documents will not be binding on ITW or such ITW employees.

18. Compliance. Purchaser agrees to comply with all federal, state, local and foreign rules, regulations, ordinances and laws applicable to Purchaser’s obligations hereunder and Purchaser’s use of the Products and Services, including import/export laws, labor laws and anti-corruption laws.

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19. Relationship of the Parties. Nothing in the Agreement or the course of dealing of the parties may be construed to constitute the parties hereto as partners, joint venturers or as agents for one another or as authorizing either party to obligate the other in any manner.
20. Force Majeure. ITW will not be responsible for failure to perform in a timely manner under the Agreement when its failure results from events beyond its reasonable control (an event of "Force Majeure"), including acts of God, epidemics, acts of war whether declared or undeclared, actions by any governmental agency or authority (whether valid or invalid), blockades, labor disputes (whether of ITW's employees or the employees of others), raw material shortages and material increases in costs of raw materials. In the event of Force Majeure, the time for performance will extend for such time as reasonably necessary to enable ITW to perform.
21. Assignment; Binding Effect. No assignment of any rights or interest or delegation of any obligation of Purchaser under the Agreement or Purchaser's purchase order may be made without ITW's prior written consent. Any attempted assignment will be void. ITW may assign the Agreement or otherwise transfer its rights and/or obligations under the Agreement. The Agreement will inure to the benefit of and be binding upon the parties and their respective permitted successors and assigns.
22. Waiver. In the event of any default by Purchaser, ITW may decline to ship Products or provide Services. If ITW elects to continue shipping or otherwise fails to insist upon strict compliance with the Agreement, ITW's actions will not constitute a waiver of Purchaser's default or any other existing or future default or affect ITW's legal remedies.
23. Bankruptcy. If either party becomes insolvent, is unable to pay its debts when due, files for or is the subject of involuntary bankruptcy, has a receiver appointed or has its assets assigned, the other party may cancel any unfulfilled obligations hereunder.
24. Limitation of Actions/Choice of Law. Any dispute arising out of or related to the Agreement will be governed by and construed according to the laws of the state of Illinois and litigated exclusively in a state or federal court located in [Cook County, Illinois]. The parties hereto expressly release and waive any and all rights to a jury trial and consent to have any dispute heard solely by a court of competent jurisdiction. The parties agree that the United Nations Convention on Contracts for the International Sale of Goods will not apply to the Agreement.
25. Survival. Any provisions in the Agreement which, by their nature, extend beyond the termination or expiration of any sale of Products or Services, will remain in effect until fulfilled.
26. Severability. If any provision herein is held to be unlawful or unenforceable, the remaining provisions herein will remain in effect.
27. Integration and Modification. The Agreement constitutes the entire agreement between ITW and Purchaser with respect to the Products and Services covered by the Agreement, and supersedes any prior agreements, understandings, representations and quotations with respect thereto. No modification hereof will be of any effect unless in writing and signed by the party to be bound thereby.